

# GALLATIN PUBLIC UTILITIES

## APPLICATION FOR RESIDENTIAL SERVICE

APPLYING FOR: (please check)  WATER SERVICE  GAS SERVICE

SERVICES AVAILABLE:

OPERATION ROUND UP  E-BILLING  ACH BANK DRAFT  BUDGET BILLING

PERSON RESPONSIBLE FOR BILL: \_\_\_\_\_ PHONE#: \_\_\_\_\_

SERVICE ADDRESS: \_\_\_\_\_ LOT# \_\_\_\_\_

MAILING ADDRESS: \_\_\_\_\_

DRIVERS LICENSE#: \_\_\_\_\_ SOCIAL SECURITY#: \_\_\_\_\_

PLACE OF EMPLOYMENT: \_\_\_\_\_ PHONE#: \_\_\_\_\_

NAME OF HUSBAND OR WIFE: \_\_\_\_\_

PLACE OF EMPLOYMENT: \_\_\_\_\_ PHONE#: \_\_\_\_\_

DRIVERS LICENSE#: \_\_\_\_\_ SOCIAL SECURITY#: \_\_\_\_\_

AUTHORIZED TO RELEASE INFORMATION TO: \_\_\_\_\_

EMAIL ADDRESS: \_\_\_\_\_

DATE TURN ON REQUESTED: \_\_\_\_\_ NUMBER OF PERSONS OCCUPYING RESIDENCE: \_\_\_\_\_

I/We hereby make application to Gallatin Public Utilities(referred to as the Department) for utility service at the location given or any other location or premises occupied or designated, if said locations on or connected with Department's existing distribution lines of character suitable for the service applied for.

I/We agree to be responsible for all water and/or gas consumed at location designated, as measured by the Departments meters according to the standard rates, rules and regulations of the Department's, as from time to time established for such class of service

It is understood that this application or agreement is subject to the standard rules and regulations of the Department on file for inspection at the office of the Department and said rules and regulations are hereby made a part of the agreement.

SIGNATURE \_\_\_\_\_ DATE \_\_\_\_\_

RECEIVED BY \_\_\_\_\_ DATE \_\_\_\_\_

### PLEASE READ AND SIGN REVERSE SIDE OF THIS DOCUMENT

For Office Use Only

Customer # \_\_\_\_\_

Taps:  Water

Sewer

Rt/Acct # \_\_\_\_\_

Gas

Irrigation

Turn On Date \_\_\_\_\_

Connection fees: \_\_\_\_\_ Tap fees: \_\_\_\_\_

**TERMS AND CONDITIONS FOR SERVICE**

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The Customer agrees to give authorized representatives of Gallatin Public Utilities permission to enter the premises for the purpose of reading, inspecting, and/or maintaining meters or service(s). Meters must be accessible to the Department at all times for these purposes.

Bills will be mailed out monthly for the charges incurred by the Customer according to the consumption measured by Gallatin Public Utilities' meters. Bills are due and payable on or before the due date. A 10% penalty will be charged on balances not received by the due date. Failure to receive bill does not constitute a release of payment obligation.

Services are subject to disconnection if payment is not received within ten (10) days following the due date. Service shall not be reinstated until the Customer has paid all amounts due along with the appropriate reconnection charge.

Upon disconnection of service(s), if a meter or tap has been altered or tampered with, in any manner, the Customer will be responsible for payment of any and all penalties and fees; and may be subject to further legal action as may be determined necessary by the Superintendent or his designee.

Utility service may be cancelled **only** by the financially responsible party upon receipt of written notice by Gallatin Public Utilities.

SIGNATURE \_\_\_\_\_ DATE \_\_\_\_\_

### Business Office Hours

7:30 a.m. - 4:30 p.m.

Monday - Friday

*Payments may also be made at the following locations:*

#### Gallatin City Hall

Drive-thru window and night depository

132 W Main Street, Gallatin, TN 37066

### Drive-Thru Window Hours

7:30 a.m. - 4:30 p.m.

Monday - Friday

### Payments may be mailed to:

#### Gallatin Public Utilities

239 Hancock Street, Gallatin, TN 37066

#### Gallatin Department of Electricity

In office, drive-thru window and night depository

135 Jones Street, Gallatin, TN 37066

Accounts may be set up on automatic bank draft.

For more information, please call the utility business office at (615) 451-5922 or visit us online at [www.gallatinutilities.com](http://www.gallatinutilities.com).

### Customer Dashboard

The Customer Dashboard is designed to give you a more convenient, user-friendly way to manage your utility services. You will be able to:

- ◆ Monitor your water and natural gas usage
- ◆ Receive real-time customized notification alerts
- ◆ Access account details



To register for the Customer Dashboard please visit the link below or scan the QR code:

<https://my-galtn.sensus-analytics.com/login.html#signin>

### Customer Payment Portal & Mobile App

Enroll in our Customer Payment Portal or Mobile App to easily pay your bill online.

Or download our mobile app. It is available on Google Play or in the App Store.

See the link below to register for the Customer Payment Portal.



To register for the Customer Dashboard please visit the link below or scan the QR code:

<https://gallatinutilities.payub.com/Login>

### Mobile App

